

Terms and Conditions

1. General

Once you have notified us of your reservation, you will receive an email of confirmation. We ask you to remit a deposit equivalent to the price of one night per room reserved within one week (or immediately if the reservation is for a date within a few days). Once we have received your deposit, the reservation can be considered as confirmed. By the act of providing this deposit, you confirm your acceptance of the conditions detailed below. Please note that if no deposit is received within this delay, your reservation will not be considered as confirmed and we reserve the right to let the rooms to other guests.

2. Changes and Cancellation

No change may be made to a confirmed reservation without our express agreement.

Please note that should you cancel a confirmed reservation before your date of arrival, or should you decide to cut your stay short after your arrival, we are obliged to charge you as follows:

- If the cancellation is made more than 7 days prior to the planned arrival, the full deposit will be returned to you.
- If the cancellation is made less than 7 days prior to the planned arrival, the deposit will not be refunded unless we have managed to re-let the rooms concerned.
- If you leave earlier than your planned date of departure, you remain liable for the full charge of your originally confirmed planned stay.

3. Insurance

Please note that no insurance for cancellation is included in our tariffs and we therefore advise you to take one out if you consider this to be necessary.

4. Arrival and Departure

On the confirmed date of arrival, the room will be available from 17h. On the date of your departure, we ask you to free the room no later than 11h.

5. Responsibility

Le Crot Foulot can accept no responsibility for any loss, theft, damage or injury to property or to individuals on the premises, from whatever cause. Children remain entirely the responsibility of their parents.

6. Your Stay

Any inconsiderate behaviour towards either fellow guests or towards the smooth functioning of Le Crot Foulot may result in the immediate cancellation of the reservation.

7. Force Majeure

If Le Crot Foulot is obliged to cancel your reservation for reasons of force majeure, your deposit will be fully refunded. However, Le Crot Foulot will not accept responsibility for any other loss, damage or cost consequent upon such a force majeure.